

Robert Bock  
1817 Hopkins St  
Berkeley CA 94707

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Via ECFS  
Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12th Street, S.W.  
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to  
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I consider myself extremely fortunate to live in an area where there is a competitive internet and voice provider.

I chose my current internet and phone provider, Sonic, approximately five years ago because they offer what can only be described as a product that's superior to incumbent telecommunications (AT&T) and cable providers (Comcast) in my area.

Prior to switching to Sonic, I used AT&T's DSL services. I found the service to be expensive and the responsiveness of their customer service organization was poor. I researched all of the available alternatives in my area and found that the major providers were costly and other consumers had reported very poor customer service and technical support.

Sonic was the exception. Whereas AT&T and Comcast have higher priced internet and phone offerings and are known for poor customer service, I have found over the past 5+ years that Sonic provides services at a lower prices. When I switched, my bill went down and on the few occasions where I have experienced technical difficulties, Sonic's customer service organization offered very rapid support and extremely helpful customer support. Further, data privacy is important to me, and Sonic is one of the few providers that has data collection and management policies which I consider to be pro consumer. Consumer-advocacy organizations like Electronic Frontier Foundation have singled out Sonic in this respect.

To date, I have used ADSL services from Sonic, and I am thrilled that they have started to offer Gigabyte fiber internet to consumers like me. Very few consumers in the US have access to fiber-based internet access of this kind, and I attribute this largely to Sonic's business vision. I expect to have my fiber connection installed this week. Based on my research, Sonic's fiber will be the fastest internet and phone service in my area, and it will cost the same as what I am paying for ADSL services. To my knowledge, AT&T and Comcast do not have similar offerings at equivalent internet access speeds.

Competitive providers like Sonic are essential to innovation and consumer choice. Hence, I urge

you to continue to maintain unbundled network elements to providers like Sonic so they can continue to offer the unparalleled services they provide consumers, foster consumer choice, and drive technological innovation.

Thank you.

Robert Bock